SUMMARY VERSION

SERVICE AGREEMENT

BIM support, modelling and development

This page sums up the main terms of our service agreement so you know how we work before the first call.

This is a summary, not the agreement itself and not an offer. Only the full text signed by both parties is legally binding. We send the full agreement on request to business@tessellatebim.com. Periods and percentages below are defaults and can be agreed differently.

PARTIES	Contractor: a sole proprietor registered in Georgia. Client: a company or an individual.
SCOPE	BIM services: coordination and clash detection, modelling from 2D documentation and point clouds, families, Revit plugins and Dynamo scripts, consulting and training. Scope, timing and price of each task are fixed in a Work Order (an appendix to the agreement).
START OF WORK	Deadlines start once the source data is received, the Work Order is signed and any advance or prepayment required by the payment format is paid. Deadlines are extended by any delays on the Client's side.
ACCEPTANCE	After each stage the Contractor sends an acceptance act. The Client signs it or sends reasoned comments within 3 business days; otherwise the services are deemed accepted. Two revision rounds are included; extra rounds are billed at the hourly rate.
FORMATS AND PAYMENT	• **Hourly:** $30 per hour, minimum 5 hours. Actual hours are billed from the weekly report; invoices are paid within 3 banking days. • **Fixed price:** one-off tasks 100% before work starts; projects 50% advance, the rest in stages or within 3 banking days after the act. • **Monthly support:** a package of 40 hours per month, 100% prepaid before the month starts. Extra work is agreed first and billed at the hourly rate. • Currency: USD, EUR, RUB or GEL. Bank transfer fees are paid by the Client. • If the Client cancels, the completed part is paid plus 20% of the remaining value of the Work Order.
REPORTING	Every week the Contractor sends a report: work completed, hours spent and the plan for next week. If there are no objections within 2 business days, the report and the hours are deemed approved.
RIGHTS TO RESULTS	After a stage is paid in full, the Client receives a non-exclusive right to use the result for the project, with no limits on territory or term. Plugins and scripts are licensed for internal use; source code by separate agreement. The Contractor keeps the rights to its own libraries, templates and tools.
CONFIDENTIALITY	Neither party discloses source data, project documents or commercial terms during the agreement and for 2 years after. A separate NDA is available on request. The Contractor may mention the cooperation in its portfolio unless the Client objects in writing.
WARRANTY	Errors reported within 14 days after acceptance are fixed free of charge. Software is provided as is; adapting it to new versions of Revit, Navisworks or Dynamo is billed separately.

LIABILITY	Results are supporting materials and do not replace design documentation, expert review or engineering calculations. The Contractor's liability is limited to a part of the fee for the relevant stage; indirect losses are excluded.
TERMINATION	The Client may terminate with 15 days' notice, the Contractor with 10 days' notice. Completed work is paid.
LAW AND DISPUTES	Georgian law, with a mandatory pre-trial claim answered within 10 days. Documents signed and exchanged by email are legally valid.